

## **HELP FOR SMAART PROBLEMS FROM HEALTH AND SAFETY COMMITTEE CWA LOCAL 6201**

**If you are having problems getting your disability approved by AIDSC/SMAART during your recovery from illness, accident, or injury, here is some helpful information for you.**

**You can file a complaint with:**

**United States Department of Labor  
Employee Benefit Security Administrator  
Attn: Mary Cordell  
1 866 444-3272  
525 S. Griffin St.  
Suite 900  
Dallas, TX 75202  
FAX 214 767-1055**

**Complaints can be made over telephone, by fax or by mail. It is helpful to include your denial, complete records from SMAART, any records you have from your doctor and other pertinent information. This department will investigate the handling of your case.**

**Another tool we can use is the CWA website about healthcare. Go to [www.healthcarevoices.org](http://www.healthcarevoices.org) and write your horror story for the officers of the union to read.**

**Helpful numbers:**

**Keith Lanier  
Sedgwick CMS  
Operations Manager  
469 417-6019  
[klanier@sedgwickcms.com](mailto:klanier@sedgwickcms.com)**

**Dave North  
CEO Sedgwick  
901 415-7400  
[dnorth@sedgwickcms.com](mailto:dnorth@sedgwickcms.com)**

**Andy Milburn  
CWA District 6 VP  
512 330-0871  
[amilburn@cwa-union.org](mailto:amilburn@cwa-union.org)**

