

CWA Local 6201 AT&T Mobility Survey

This survey is being conducted to collect information on the concerns and issues of AT&T Mobility Workers.

Please take a few moments to fill out the survey (on your own time). The results of the survey will be used to address concerns/issues at your work place.

****Place a check by the appropriate response***

1. What is your net credited service (NCS) date (Seniority)?
a) 0-5 year's _____ b) 6-10 years _____ c) 10 yrs or more _____

2. What is your job title?
_____ Retail Sales Consultant
_____ Sales Support Representative
_____ Finance Representative
_____ Other

3. Have you ever worked for any other AT&T subsidiaries? If yes, Specify.
a) Yes _____ b) No _____

4. If you felt you were treated unfairly at work, would you go to the Union for assistance?
a) Yes _____ b) No _____ c) Maybe _____

5. Have you ever voiced any major issues or concerns in your work group to one of the following? If yes please list issues/concerns.
a) Steward _____ b) Manager _____ c) Both _____ d) N/A _____

6. Have you ever filed a grievance?
a) Yes _____ b) No _____

7. Are you a union member?
a) Yes _____ b) No _____

8. What, if any do you feel are the five (5) major issues or concerns affecting you?
1) _____ 2) _____ 3) _____
4) _____ 5) _____

9. On a scale of 1 to 10, with 10 being the highest, how would you rate your stress level? (Please circle response)

1 2 3 4 5 6 7 8 9 10

10. On a scale of 1 to 10, with 10 being the highest, how would you rate the willingness of Management to resolve issues? (Please circle response)

1 2 3 4 5 6 7 8 9 10

11. What, if any, changes would you recommend or suggest in your current work environment?

12. What is your main source of information on what is going on in the Union?

_____ Union Meeting _____ Job Steward
_____ Union Newsletter _____ Other (Specify)

If you would like to get more involved in the Union, complete the following and someone will contact you.

Name _____
Home Address _____
City _____ Zip _____
Reach Number _____
E-Mail _____

**Remember:
UNITED WE BARGAIN
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